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DELL(TM) OPENMANAGE(TM) SYSTEMS MANAGEMENT CONSOLES INSTALLATION README
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Version 6.0.1
Release Date: March 2009

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CRITICALITY
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2 = Recommended

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COMPATIBILITY/MINIMUM REQUIREMENTS
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Supported Microsoft(R) Windows(R), Red Hat(R) Enterprise Linux(R),
and SUSE(R) Linux Enterprise Server operating systems. See the
"Dell OpenManage Installation and Security User's Guide" on the
"Dell Systems Management Tools and Documentation" DVD
for details.

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RELEASE HIGHLIGHTS - FEATURES
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INSTALLATION
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* On systems running Microsoft Windows operating systems, run "setup.exe"
  from the "SYSMGMT/ManagementStation/Windows" directory of
  "Dell Systems Management Tools and Documentation" DVD.
  NOTE: This step is not required if the DVD runs automatically.

* On systems running Red Hat Enterprise Linux operating systems,
  navigate to the "SYSMGMT/ManagementStation/linux/bmc"
  directory on the "Dell Systems Management Tools and Documentation" DVD

and/or the "SYSMGMT/ManagementStation/linux/rac" subdirectory on the DVD and
execute the following RPM command (from the DVD or software package) to
install Baseboard Management Controller (BMC) management station or
Remote Access Controller (RAC) management station:

rpm -Uhv *.rpm

* By default, the Red Hat Enterprise Linux and SUSE Linux Enterprise Server
  operating systems place a generic "ipmish" under /usr/bin directory.
  But, the Avocent "ipmish" that BMC utilities install, is placed under
  the /usr/sbin directory. For executing the correct ipmish provided by Avocent,
  login as root or use the "su -" command."
  .

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USER NOTES FOR ALL SUPPORTED WINDOWS OPERATING SYSTEMS
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* On systems supporting Windows operating systems, you can only
  upgrade features that are already installed. You can add features
  from "Add/Remove Programs" after applying the upgrade.

* After an "Unattended Installation" completes, a new console window
  must be opened. The CLI commands must be executed from that
  window. It is not possible to execute CLI commands from the same
  console window in which Management Station was installed.

* In the prerequisite checker screen, you may get the message, "An
  error occurred while attempting to execute a Visual Basic Script.
  Please confirm that Visual Basic files are installed correctly."
  This error occurs when the Prerequisite Checker invokes the Dell
  OpenManage "vbstest.vbs" (a Visual Basic [VB]) script to verify
  the installation environment and fails for some reason.

  The possible causes are:

  1. Incorrect Internet Explorer "Security" settings.

     Ensure that "Active Scripting" is enabled by clicking
     "Tools" -> "Internet Options" -> "Security" -> "Custom Level"
       -> "Scripting" -> "Active Scripting" -> "Enable"

     Ensure that "Scripting of Java Applets" is enabled by
     clicking "Tools" -> "Internet Options" -> "Security" -> "Custom Level"
       -> "Scripting" -> "Scripting of Java Applets" -> "Enable"

  2. Windows Scripting Host (WSH) has disabled the running of VB
     scripts.

     By default, WSH is installed during the operating system

installation. WSH can be configured to prevent scripts
with a ".VBS" extension from being run. On the Desktop,
right-click "My Computer" and then go to "Open" -> "Tools" ->
"Folder Options" -> "File Types." Look for the extension
"VBS" and verify that "File Types" is set to "VBScript
Script File". If not, click "Change" and choose "Microsoft
Windows Based Script Host" as the application that runs
the script.

3. WSH is the wrong version, is corrupted, or is not installed.

   By default, WSH is installed during operating system
   installation. To download the current WSH version, go to
   the Microsoft MSDN website.

4. The Scrrun.dll file may not be registered. Register it manually
   by running the following command:

   "regsvr32 Scrrun.dll"

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KNOWN ISSUES
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ISSUES FOR ALL SUPPORTED WINDOWS OPERATING SYSTEMS
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* Dell OpenManage Install does not support Windows "Advertised"
  installation - the process of automatically distributing a program
  to client computers for installation, through the Windows group policies.
  (144364)

* When launching the "Quick Installation Guide" or "User's Guide"
  from the "Prerequisite Checker", a Windows message will appear
  indicating that the page is blocked due to enhanced security
  configuration. You must add the IP address of the local machine
  to the "Trusted Sites" list for the pages to be displayed or lower
  your security settings.
  (134991)

* If the Prerequisite Checker hangs while installing Microsoft
  Visual Studio run time from the Prerequisite on Windows Server 2008, go to
  the Control Panel and check for the "Microsoft Visual C++ 2005
  Redistributable" entry.
  If this entry is present, this program is already installed, exit from the
  Prequisite Checker. Now, re-run the Prequisite Checker.
  If this entry is not present goto ManagementStation\windows\ManagementStation
  \support folder and install using the file vcredist_x86.exe.

(163517)

* When you upgrade to a later version, if your system date is earlier than
  the date at which the installed files were created, the upgrade fails.
  (187920)

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ISSUES FOR ALL SUPPORTED WINDOWS SERVER 2008
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* On the Windows Server 2008 operating system, if you install ITA directly
  from the msi package,the installation may fail with an error message.
  To avoid this, run the Visual Studio runtime available within the support
  folder prior to installing ITA.

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March 2009